

「奧斯卡配樂大師：亞歷山大·達士勒」門票安排  
TICKET ARRANGEMENT FOR "THE OSCAR MAESTRO: ALEXANDRE DESPLAT"

截止日期：2019年1月5日或之前  
Deadline: ON OR BEFORE 5 Jan 2019

指揮亞歷山大·達士勒因為突然身體抱恙，未能如期來港與香港管弦樂團演出原定於2019年1月4及5日的「奧斯卡配樂大師：亞歷山大·達士勒」音樂會，音樂會因而取消。港樂為此所帶來的不便，深感抱歉。我們祝願亞歷山大·達士勒大師早日康復。感謝各位樂迷的包容與諒解。

Due to a short-term medical condition, Alexandre Desplat has unfortunately had to withdraw from "The Oscar Maestro: Alexandre Desplat" concerts on 4 & 5 January 2019. Hence, the concerts will be cancelled. We apologise for the inconvenience caused. The HK Phil wishes Maestro Desplat a speedy recovery. Thank you very much for your kind attention.

此音樂會之持票人士可於2019年1月5日或之前遞交申請，選擇以下的安排 For ticket holders to the cancelled concert, please submit your preferred ticket arrangement on or before 5 Jan 2019. Below are the available options:

1) 出席另一場港樂音樂會 Attend another HK Phil concert

可選擇的音樂會 Choice of Programme	日期及時間 Date & Time	地點 Venue
梵志登與賓尼亞堤菲莉 Jaap   Khatia Buniatishvili	3 MAY 2019 (Fri) 20:00	香港文化中心音樂廳 Hong Kong Cultural Centre Concert Hall
	4 MAY 2019 (Sat) 20:00	
梵志登   馬勒二 Jaap   Mahler 2	17 MAY 2019 (Fri) 20:00	
	18 MAY 2019 (Sat) 20:00	

2) 申請全數退款（以票面面值計）Apply for a FULL refund of the face value of the ticket(s)

請填妥此表格及連同完整門票，並以下其中一種方法交回香港管弦樂團辦理 Please enclose your intact ticket(s) to the completed Ticket Arrangement Form and return to the HK Phil Ticketing Office via any of the following channels:

- a) 親臨香港管弦樂團票務部遞交〔辦公時間：於星期一至五 10:00 – 12:30, 13:30 – 18:00 (星期六、星期日及公眾假期除外)〕 Submit to the HK Phil Ticketing Officer in person (Office hour: Mon to Fri 10:00 – 12:30, 13:30 – 18:00, excluding Saturdays, Sundays and public holidays)
- b) 於下列港樂音樂會接待處遞交 Submit to the HK Phil reception counter at one of the following concerts:

音樂會名稱 Concert Title	日期 Date	時間 Time	地點 Venue
Harry 哥哥的快樂聖誕 A Harry Little Christmas	23 DEC 2018 (Sun)	14:30 – 17:00 & 19:30 – 21:00	港樂音樂會接待處 (香港文化中心音樂廳 二樓) The HK Phil Reception Counter (Hong Kong Cultural Centre Concert Hall Level 2 Foyer)
	24 DEC 2018 (Mon)	19:30 – 21:00	
維也納新年音樂會 A Viennese New Year	30 DEC 2018 (Sun)	19:30 – 21:00	
	31 DEC 2018 (Mon)	19:30 – 21:00	
奧斯卡配樂大師：亞歷山大·達士勒 (音樂會取消) The Oscar Maestro: Alexandre Desplat (Concert Cancelled)	4 JAN 2019 (Fri)	19:30 – 21:00	
	5 JAN 2019 (Fri)	19:30 – 21:00	

- c) 郵寄方式遞交（地址：九龍尖沙咀梳士巴利道10號香港文化中心行政大樓8樓），訂戶須承擔郵遞失誤之風險 Submit by post (Address: 8/F, Administration Building, Hong Kong Cultural Centre, 10 Salisbury Road, TST). The HK Phil will not be responsible for any ticket lost if the request is submitted by post.

3) 捐款予樂團發展之「常年經費」 Donation to the HK Phil "Annual Fund"

如有任何查詢，請致電 2721 2332/2721 0132，或電郵至 [ticketing@hkphil.org](mailto:ticketing@hkphil.org) 查詢。Should you have any enquiries, please contact the HK Phil at 2721 2332/2721 0132 or [ticketing@hkphil.org](mailto:ticketing@hkphil.org)

截止日期：2019年1月5日或之前  
Deadline: ON OR BEFORE 5 Jan 2019

持票人資料 DETAILS FOR TICKET HOLDER(S)

姓名 NAME		套票訂戶號碼 (如適用) SUBSCRIPTION NO. (IF APPLICABLE)		
電郵 EMAIL		聯絡電話 CONTACT NO.		
音樂會日期 (日 DD/月 MM) CONCERT DATE(S)	票價 TICKET PRICE(S)	票數 NO. OF TICKET(S)	座位號碼 SEAT NO(S)	辦事處專用 FOR OFFICE USE ONLY

我希望將我的門票作以下安排 I WOULD LIKE TO HAVE THE FOLLOWING TICKET ARRANGEMENT:

(A) 希望兌換成以下音樂會的門票 (只可選其中一場) Swap the ticket(s) to following concert (SELECT FOR ONE CONCERT ONLY)

節目 Programme (香港文化中心音樂廳 Hong Kong Cultural Centre Concert Hall)	日期 Date	只可選其中一場, 請 <input checked="" type="checkbox"/> Select for ONE CONCERT ONLY, please <input checked="" type="checkbox"/>
梵志登與賓尼亞堤菲莉 JAAP   Khatia Buniatishvili	3 MAY 2019 (Fri) 20:00	<input type="checkbox"/>
	4 MAY 2019 (Sat) 20:00	<input type="checkbox"/>
梵志登   馬勒二 JAAP   Mahler 2	17 MAY 2019 (Fri) 20:00	<input type="checkbox"/>
	18 MAY 2019 (Sat) 20:00	<input type="checkbox"/>

換票服務將根據顧客所填寫安排, 並視乎音樂會的門票銷售情況而定。換票服務只適用於相同票價類別之門票, 若該票價之門票售罄, 港樂將與顧客聯絡, 顧客可選擇進行全數退款。Ticket(s) will be arranged as indicated, subject to availability. Ticket swap is only available on tickets of the same price category. If the requested ticket(s) is unavailable, the HK Phil shall contact individual clients for arranging a FULL refund.

(B) 申請全數退款 (以票面面值計) 並以郵寄支票方式寄回 Apply for a FULL refund of the face value of the ticket(s). Cheque will be issued and posted to the following address.

支票抬頭 Cheque Payable To	
郵寄地址 Posting Address	

(C) 捐款予樂團發展之「常年經費」 Donation to the HK Phil "Annual Fund"

捐款收據抬頭 Name on Donation Receipt	
郵寄地址 Posting Address	

條款細則 TERMS AND CONDITIONS

- 換票及/或退票服務只適用於 2019 年 1 月 4 或 5 日「奧斯卡配樂大師：亞歷山大·達士勒」音樂會的門票。Ticket(s) swap and/or refund service is only applicable for ticket(s) of "The Oscar Maestro: Alexandre Desplat" concerts (4 & 5 Jan 2019).
- 請填妥門票安排表格及連同完整門票, 於 **2019 年 1 月 5 日或之前**親臨香港管弦樂團票務部 [辦公時間: 於星期一至五 10:00 – 12:30, 13:30 – 18:00 (星期六、星期日及公眾假期除外) 或所列港樂音樂會(時間為 2018 年 12 月 23 日 14:30 – 17:00 或 2018 年 12 月 23 – 24、30 – 31 日 19:30-21:00 或 2019 年 1 月 4 – 5 日 19:30 – 21:00)] 接待處辦理。如以郵寄方式遞交申請, 訂戶須承擔郵遞失誤之風險。Please enclose your intact ticket(s) to the completed Ticket Arrangement Form and return to the HK Phil Ticketing Office in person (Office hour: Mon to Fri 10:00 – 12:30, 13:30 – 18:00, excluding Saturdays, Sundays and public holidays) or to the HK Phil reception counter at one of the listed concerts (Time: 23 Dec 2018 14:30 – 17:00 or 23-24, 30-31 DEC 2018 19:30 – 21:00 or 4-5 JAN 2019 19:30 – 21:00) **on or before 5 Jan 2019**. The HK Phil will not be responsible for any ticket lost if the request is submitted by post.
- 門票所印資料如有任何刪除、塗改, 或門票遭損毀、污損或殘缺不全, 持票人的退票申請或不被接受。The refund request may be rejected if any details on the ticket have been omitted or altered or if the ticket is damaged, defaced, or otherwise mutilated.
- 如有爭議, 香港管弦樂團保留最終決定權。The HK Phil reserves all rights of final arbitration in case of any dispute.